



COVID-19 UPDATE

DOCUMENT UPDATED: 5/20/2020

As a result of the pandemic, we are taking the following steps:

Clearwater Closure: Clearwater Forest will remain closed to guests and visitors through the end of May.

2020 Summer Camps: All 2020 summer camp programming will be suspended. This includes overnight summer camps, Grands Camp, the Camp-in-a-Van program, Creative Arts Festival, and Summer Chrysalis.

Cancellation Policy Update: We are revising our cancellation policy to allow any group that needs to cancel the ability to rebook their retreat /event in the next 12 months with their current deposit. For those with health or financial hardships, a full refund will be honored when requested. [Read our full cancellation policy update.](#)

Clearwater Opening: After May, Clearwater will remain open for rental groups that follow the state health department's guidelines.

Possible new programs at Clearwater Forest for 2020: It is possible that we will be able to offer new programs this summer that may include family programs near the end of the summer and early fall. When we have more clarity on what an experience at camp can be like this summer, we will announce any programs that we are able to offer via email, on our website and through social media.

Hiring Summer Staff: We are committing to our summer staff this year, and plan to bring them onsite to quarantine together. This will allow them to spend time engaging in leadership development, designing new programs, creating fun virtual content for the Clearwater community for this summer, helping with work projects on the property, and planning ahead for summer 2021.

Fall 2020 and Summer 2021 Programming: We are currently planning on operating our fall and summer 2021 programming. Please visit our website for continued updates on all of our programs.

On-Site Safety: Our staff is taking steps to minimize the spread of COVID-19 and they are fully engaged in staying safe and doing whatever we can to keep Clearwater safe for future guests and visitors.

Donations: As you might expect, this is a decision that will adversely impact our bottom line. We know it is the right thing to do for our community and will gladly accept your [donation to our general fund](#) to help sustain us through the pandemic.

Together, we'll emerge from this stronger and with even more compassion than when we started. We've pulled together some FAQs below to help answer some of your initial questions. Please reach out with additional questions.

WHO DO I CONTACT WITH GENERAL QUESTIONS DURING THIS TIME?

For general questions please email Tami, our Director of Operations & Guest Relations, at office@clearwaterforest.org.

WHAT IF I HAVE A RESERVATION BETWEEN NOW AND JUNE, WHAT HAPPENS TO MY DEPOSIT?

We are revising our cancellation policy to allow any group that needs to cancel the ability to rebook their retreat/event in the next 12 months with their current deposit. For those with health or financial hardships, a full refund will be honored when requested.

As you might expect, this is a decision that will adversely impact our bottom line. We know it is the right thing to do for our community and will gladly accept your \$500 deposit as a donation to our general fund to help sustain us through this pandemic.

WHAT IF I HAVE A RESERVATION FOR THIS SUMMER, WHAT GUIDELINES DO I NEED TO FOLLOW?

Our staff will be taking steps to minimize the spread of COVID-19 by following the state health department guidelines. We expect all of our rental guests to do the same. For more information, check out the state health department's website.

WHAT HAPPENS TO MY CAMP REGISTRATION NOW THAT SUMMER CAMP IS CANCELED?

We have adjusted our cancellation policy for 2020 summer camp registration. You now have the following options:

- Donate your registration fee to the [Scholarship Fund](#).
- Opt for a full refund.
- Leave your registration fee in your account to be used on a future camp registration for up to two years.

[Read our full cancellation policy update.](#)

WHO DO I CONTACT WITH SUMMER CAMP PROGRAM QUESTIONS DURING THIS TIME?

For questions about summer camp programming, please email Doug, our Director of Outreach & Programs, at doug@clearwaterforest.org.

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